



welcome  
*home*

**Product Registration**

Warranty and other homeowner information.

**MOEN**<sup>®</sup>

For nearly 80 years, Moen has thoughtfully designed faucets and fixtures that boast meaningful innovations and exceptional reliability. We hope your experience with Moen products adds to the enjoyment of your new home.

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**Moen Consumer Service**

Call 1-800-BUY-MOEN (1-800-289-6636)

Canada 1-800-465-6130

or visit [moen.com/customer-support/contact-us](https://www.moen.com/customer-support/contact-us)

**MOEN**<sup>®</sup>

For complete warranty information, please visit:  
[moen.com/customer-support/warranty](https://www.moen.com/customer-support/warranty)



# Care and Cleaning

## Faucet Finishes

FINISH	USE	NEVER USE
<b>Spot Resist™ Finish**</b>	<ul style="list-style-type: none"> <li>Mild soap</li> <li>Immediately rinse thoroughly with warm water</li> <li>Dry with clean soft cloth</li> </ul>	<ul style="list-style-type: none"> <li>Cleaners with abrasives</li> <li>Abrasive sponges/steel wool</li> <li>Ammonia</li> <li>Bleach</li> <li>Sodium hypochlorite</li> <li>Organic solvents (e.g., alcohols)</li> <li>Harsh chemicals/cleaners (e.g., lime scale removers)</li> </ul>
<b>LifeShine® Finishes*, **</b> Polished Nickel Polished Brass Classic Stainless Brushed Nickel Brushed Gold	<ul style="list-style-type: none"> <li>Most household cleaners (including mild abrasives) when used according to their manufacturers' instructions for use</li> <li>Immediately rinse thoroughly with warm water</li> <li>Dry with clean soft cloth</li> </ul>	<ul style="list-style-type: none"> <li>Harsh chemicals/cleaners (e.g., lime scale remover)</li> <li>Pad/sponges that are unsafe for polished metallic surfaces</li> </ul>
<b>Brushed Chrome Finish*, **</b>	<ul style="list-style-type: none"> <li>Most household cleaners (including mild abrasives) when used according to their manufacturers' instructions for use</li> <li>Immediately rinse thoroughly with warm water</li> <li>Dry with clean soft cloth</li> </ul>	<ul style="list-style-type: none"> <li>Harsh chemicals/cleaners (e.g., lime scale remover)</li> <li>Pad/sponges that are unsafe for polished metallic surfaces</li> </ul>
<b>Chrome Finish**</b>	<ul style="list-style-type: none"> <li>Most household cleaners when used according to their manufacturers' instructions for use</li> <li>Immediately rinse thoroughly with warm water</li> <li>Dry with clean soft cloth</li> </ul>	<ul style="list-style-type: none"> <li>Cleaners with abrasives</li> <li>Abrasive sponges/steel wool</li> <li>Harsh chemicals/cleaners (e.g., lime scale remover)</li> <li>Pad/sponges that are unsafe for polished metallic surfaces</li> </ul>
<b>Organic Finishes</b> Oil Rubbed Bronze Mediterranean Bronze Antique Nickel Glacier Ivory Wrought Iron Matte Black	<ul style="list-style-type: none"> <li>Most household cleaners when used according to their manufacturers' instructions for use</li> <li>Immediately rinse thoroughly with warm water</li> <li>Dry with clean soft cloth</li> </ul>	<ul style="list-style-type: none"> <li>Cleaners with abrasives</li> <li>Abrasive sponges/steel wool</li> <li>Organic solvents (e.g., alcohol)</li> <li>Harsh chemicals/cleaners (e.g., lime scale remover)</li> </ul>
<b>Clear Knob style handles</b>	<ul style="list-style-type: none"> <li>Cleaners approved for acrylics and used according to their manufacturers' instructions for use</li> <li>Immediately rinse thoroughly with warm water</li> <li>Dry with clean soft cloth</li> </ul>	<ul style="list-style-type: none"> <li>Cleaners with abrasives</li> <li>Abrasive sponges/steel wool</li> <li>Harsh chemicals/cleaners (e.g., lime scale remover)</li> <li>Pad/sponges that are unsafe for polished metallic surfaces</li> </ul>

\* To remove water spots, 000 grade steel wool may be used. Moen suggests the periodic application of a quality, non-abrasive wax, such as car wax or furniture wax, especially for matte or textured finishes (classic stainless or brushed nickel).

\*\* Many pads and sponges with green, fibrous surfaces (such as heavy duty scrub sponges) contain microscopic mineral particles that can scratch nearly all polished surfaces, including the LifeShine® faucet finish.



Cleaner manufacturers may change their formulations at any time. Moen does not recommend any specific cleaner. Failure to comply with these cleaning instructions may void warranty.

# Care and Cleaning

## Moen Stainless Steel Sinks

**Do not use** bleach. Even when diluted, bleach can cause corrosion when exposed to stainless steel for extended time periods. If bleach does come in contact with your sink, rinse thoroughly.

**Do not use** steel wool pads. This can cause rust or pitting of the sink surface.

**Do not leave** rubber mats and wet sponges, cloths or cleaning pads in the sink. Food particles and deposits can cause discoloration.

**Do not leave** liquid soap to dry on the sink surface. Many detergents contain chemicals that can dull the finish, or cause pitting or staining.



*Note: Water quality can also affect the appearance of your sink. Where hard water with high iron content is present, a brown stain that looks like rust may appear. In areas with water that has a high concentration of minerals or over-softened water, a white film may appear on the sink. If either condition exists, we recommend drying the sink with a soft towel after each use.*



## Shower Fixtures

Maintain your Moen shower fixture with the same cleaning tips recommended for Moen faucets. If a showerhead sprays unevenly, it may be clogged with mineral deposits.

Unscrew the swivel ball nut using a wrench or channel-type pliers. Be sure to wrap the jaws of the tool with masking tape or use a cloth to prevent scratching the finish. Unscrew the collar nut from the showerhead; clean the outlet and inlet holes with a thin wire and flush the head with clean water.

**TIP: Have a shower that isn't regularly used?**  
Run the water for a few minutes each month.

Situation	Recommended Cleaner	Method of Application
Routine Cleaning	Soap, ammonia, detergent and water	Rub with sponge or cloth. Rinse with clean water and dry. Satisfactory for all types of finishes.
Smears and Fingerprints	Window or glass cleaner	Rub with cloth. Satisfactory for all types of finishes.
Persistent Spots	Stainless steel cleaner	Apply with sponge or cloth. Rub back and forth in direction of grain lines. Rinse with clean water and dry. NOTE: Not for mirror finishes.
Hard Water Spots	Vinegar (full strength)	Swab and soak for 5–10 minutes. Rub, then rinse with a neutralizer—such as baking soda solution. Rinse with clean water and dry.
"Rusty" Discoloration and Atmospheric Stains	Any of the above	Swab with a cloth and soak for 5 minutes. If necessary, rub with a nylon pad. Rinse with clean water and dry.

*Cleaner manufacturers may change their formulations at any time. Moen does not recommend any specific cleaner. Failure to comply with these cleaning instructions may void warranty.*

# Bath Accessories



## Add the Finishing Touch to Your Bath with Moen Accessories.

In the intimate space of the bath, well-coordinated details make all the difference between achieving ordinary and outstanding results. Since every decision matters, Moen offers an exciting array of accessories to enhance the look, functionality and safety of your bath. In matching finishes and your choice of Traditional, Transitional and Modern styles, you can choose from fixtures including:

- towel bars and towel rings
- paper holders
- decorative tank levers
- robe hooks
- glass shelves
- knobs and pulls
- lighting
- designer grab bars
- curved shower rods

Not only do our accessories put the finishing touches on bath design, but they also bring great style to kitchens.

Towel bars and towel rings are perfect beside kitchen sinks or on kitchen islands, hooks are great for potholders, decorative shelves hold spices, and matching lighting along with cabinet pulls and knobs carry style throughout the room.



**High-style Lighting** is available in Moen's most popular bathroom collections, and most fixtures can be mounted with the globes facing either up or down. They also feature installation benefits such as Quick Connect wiring, which allows for



pre-wiring the light fixture to the junction box so there is no need to hold the fixture up to the wall during the wiring process.



## Curved Shower Rods.

Corrosion-resistant, adjustable curved shower rods are designed to fit enclosures between 54" and 72". They offer superior strength with a weight load capacity of more than 120 lb. and are easy to install. Flanges pivot 180° for a secure installation on inconsistent or uneven wall surfaces. Drywall anchors are included with all curved shower rods. Three finishes are available to meet most any design preference.



**Changing Paper is Quick and Easy** with our innovative, spring-free design. Simply lift the pivoting arm, insert the new roll and set the pivoting arm back in place.

# Bath Safety

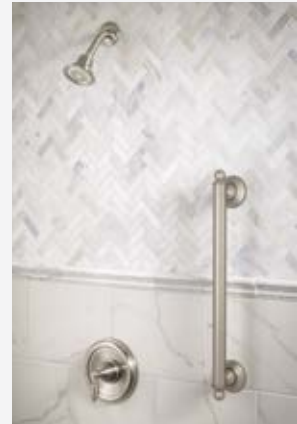
## Make Every Bath a Safe Bath.™

Safety is for everyone and every bath. And it can be beautiful too. Moen offers durable, ADA-compliant designs—from grab bars to furniture—that combine innovative function with a look that easily coordinates with the style of your bath.



## Style and Safety.

Moen Designer Grab Bars provide the style you desire and the safety you need. Offered in a range of styles and finishes, Moen has a designer grab bar that will complement your bath. Optional SecureMount™ Anchors allow for easy, secure installation on the wall with no studs required so you can position the grab bar precisely where you want it.



## Multifunction Design.

Moen Accessories with Grab Bars combine the style and safety of designer grab bars with common bath essentials: a towel bar, paper holder and wall shelf. The multifunction design allows you to add style and increased safety while reducing clutter in the bathroom.



## Sitting Pretty.

Designed with a durable aluminum frame and water-resistant teak wood, the Fold-Down Shower Seat is built to last, shower after shower, year after year. The spa-style seat provides a safe sitting area when needed and then folds up when not in use, creating a thin, compact profile.





# Garbage Disposals

## Performance You Can Trust, Above the Sink and Below.

Moen's quality, style and performance are proven above the sink and below. In addition to faucets, sinks and accessories, Moen offers a full line of garbage disposals to power your daily grind.

Plus, Moen's Limited Warranty with in-home service guarantees peace of mind that homeowners will receive the same level of customer service for garbage disposals that Moen provides for the rest of its products. Additional details on the warranty can be found on the following page.

\* Neither Moen Incorporated nor this product is affiliated with or endorsed by Emerson Electric Co. or the InSinkErator® Brand.



## Powerful Features at Your Disposal.

- Universal Xpress Mount™ fits on all Moen and most existing three-bolt mounting assemblies, including InSinkErator® brand.\*
- High speed VORTEX POWERED® permanent magnet motor technology grinds finely and helps reduce jamming.
- A full range of horsepower levels to best match homeowners' disposal needs.
- Cord easily removes for optional hardwiring.
- Limited Warranty with In-Home Service guarantees help is there when the consumer needs it.



# Garbage Disposals

## Limited Warranty with In-Home Service

**Moen's Limited Warranty** with In-Home Service guarantees help is there when you need it. If service is requested during the warranty period, Moen will have a service agent repair or replace the disposal in your home at no charge if the product has been manufactured defectively.\*

To view the complete product warranty information on the Moen Garbage Disposals, including the most up-to-date warranty terms, visit [moen.com/customer-support/warranty](https://www.moen.com/customer-support/warranty) and select "Garbage Disposals".

## Service Request Process:

1. Consumer contacts Moen by calling **1-800-BUY-MOEN** (1.800.289.6636). Consumer will need to provide proof of purchase.
2. Moen Consumer Service Representative will ask a series of troubleshooting questions. If product requires inspection and service, the consumer will be given the phone number of a Moen authorized service professional.
3. Consumer schedules appointment with service professional.
4. Service professional provides service to consumer generally in 7-10 business days

## Warranty Length – Original Consumer:

Moen Garbage Disposals have warranty lengths that vary by model, ranging from 2-10 years.



\* Warranty terms are for the original residential consumer, in USA and Canada only. Warranty is not transferable to subsequent owners of the residence. Some restrictions apply for commercial applications.



# M•PACT<sup>®</sup> Common Valve System

## The Only Valve You'll Ever Need.

The breakthrough design of the M•PACT Common Valve System makes installation simple. Once an M•PACT valve is installed, you can remodel your bathroom in minutes without the mess of opening up a wall or replacing plumbing fixtures. What's more, you can quickly change your shower fixtures to match your newly installed bath faucet.

*Fast, easy, fabulous.*



## Changing Your Faucet. As Easy as Changing Your Mind.

With the M•PACT Common Valve System, you don't have to live with a faucet style forever. You have the freedom and the flexibility to change at your leisure. Just unscrew and replace. You can do it all above the countertop. You don't even have to shut off the water.

Of course, Moen fixtures and valves are built to last, but as your needs and style evolve, you have the flexibility to change and refresh your room. The M•PACT Common Valve System is available for the following applications:

- Widespread bath faucets
- Wallmount bath faucets
- Tub/shower combinations
- Roman tub faucets
- Freestanding tub fillers



To view our M•PACT-compatible faucets, visit [moen.com/mpact](http://moen.com/mpact).

# Plumbing Emergencies

## Handling a Plumbing Emergency.

Although plumbing emergencies are rare, the best way to prepare is to plan ahead. To act swiftly when a plumbing situation occurs, familiarize yourself with the location of main water shutoff valves, and ask your builder or a neighbor to refer a reliable local plumber before the need arises. Moen recommends the following steps to prepare for a plumbing situation.

Remember, a few minutes of your time now will ensure that a problem will be resolved quickly and properly in the future.

## Find a 24-hour Plumbing Contractor Just In Case.

Homeowners know that if anything is to go wrong in your home, it will usually go wrong at the most inconvenient time—in the middle of the night or during a holiday. For that reason, it is important to have handy the name of a reliable plumbing contractor offering 24-hour service.

You can find the names of plumbers in your local telephone directory, or ask for recommendations from your builder, friends or neighbors. A quick call to make sure that the plumber offers 24-hour service is a good idea.

### TAKE A PLUMBING DISCOVERY TOUR OF YOUR NEW HOUSE.

The plumbing system in your home includes a series of emergency shutoff valves.

Take a tour of your home to find each of these shutoff valves. The items you should take on your tour include a flashlight, adjustable wrench, pliers and some way to label each valve once identified.

## First, Locate Your Home's Main Shutoff Valve.

First and most important, find the main water shutoff valve to your home. If you have city water, this valve is usually located in the basement on the pipe coming through the wall on the street side of your house (near the water meter). If you have a well, this valve is usually located on the pipe coming through the wall on the well side of your house.

Make sure that the area where the valve is located is kept clear and free of obstruction. Tag the valve so that you will be able to find it easily in an emergency. By shutting off this valve, you will shut off water to your entire house. This is an instant action you can take for serious situations.

If the emergency calls for the main water system to be shut off and you have an electric hot water heater, the electric water heater must also be shut off. The electricity can be shut off by either removing the fuse from the fuse box or switching the appropriate breaker to the "off" position.

The electricity to the hot water tank should not be turned back on until the water tank has been refilled with water. Consult your owner's manual for details.



## Locate the Kitchen Sink Shutoff Valves.

Below your kitchen sink, you will probably find the shutoff valves for both the hot and cold water supply lines. In some cases, the valves will be in the basement, just below the kitchen. Sometimes valves may be both below the sink and in the basement. Once you find the valves, open and close them to make sure they are functioning properly. It is important to check these valves often, as they may become “frozen” from lack of use. Usually a wrench applied to the control handle will free up the valve, turning clockwise to start to close the valve since it is probably in the open position. However, do this carefully to avoid breaking off the control handle.

After freeing the valve, restore it to the open position and check for leaks around the stem. Minor leakage can be stopped by applying a wrench to the cap or a packing nut, turning clockwise to tighten. Finally, tag the valves for future reference. If the handle can't be moved, it is usually best to have it serviced by a plumbing contractor.

**IMPORTANT:** If you shut the water off at the main valve, make sure the hot water tank is turned down to pilot. If you have a hot water heating system, you must also check to make sure the furnace has a sufficient supply of water so it does not run dry. Each radiator also has an individual shutoff valve.

## Locate the Bathroom Shutoff Valves.

In the bathroom, there are five shutoff valves operating the faucet, toilet and bathtub/shower. The faucet valves for hot and cold water are located below the sink for easy access. The hot and cold tub/shower valves may be located in the basement. The toilet has a single, cold-water valve normally installed below the tank.

Be sure to carefully test and label each valve.

## Other Valves to Look For.

Continue the plumbing discovery tour in every room that has a plumbing-related appliance. Be sure to locate, test and tag valves to the washing machine, dishwasher, hot water heating system, water heater, water softener—every place in the house where water is used. Most of these will have shutoff valves conveniently located near the appliance. If you have a hot water heating system, you will find a cold-water shutoff valve near the furnace (see previous instructions for shutting off the main water supply).

Once you have found and tagged all the valves, plan to take the tour with all members of the family so everyone knows how to handle an emergency.

With most new construction, your plumbing system is under warranty. Please check with your builder or contractor to find out what warranty protection you have in case of an emergency.





# MOEN®

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U.S. Headquarters:  
Moen Incorporated  
25300 Al Moen Drive, North Olmsted, OH  
44070-8022

1-800-BUY-MOEN

Canada Headquarters:  
Moen  
2816 Bristol Circle, Oakville, Ontario  
L6H 5S7

1-800-465-6130